



PRIORITY REPAIR & WEEK-END GARAGES

AEF 2024 Summer

As you know, the summer season is a crucial time for AEF and its customers. Last year, in 2023, we unfortunately experienced a very high repatriation rate.

To remedy this situation, we have decided to set up a test this year with 11 pilot garages that will remain open at weekends from 14 July to 30 August 2024, and to send out a document requesting repairs within 48 hours.

We are convinced that these measures will help to significantly reduce the repatriation rate for 2024, so it is crucial that you give priority to these 11 garages, which are located in high-volume départements.

The success of this initiative depends not only on our service providers, but also on your cooperation. The service providers have been informed and prepared by the network coordinators in the field, as well as at a meeting at

They are highly motivated by the idea of making this project a success. In this presentation, you will find all the information you need to make this project a success.

WEEK-END Garages

ANWB, AA, ADAC, Touring, TCS :

Cost 45,5 k€ split between participants

- Open from 15/07 to 30/08 (6 weekends) + public holiday 15 August
- Same opening hours as during the week
- Repairs at customer's expense (possible weekend surcharge)

Priority Repair Garages

For Everyone

- 2 hours diagnosis bonus
- 48 hours repair bonus
- Repairs at customer's expense

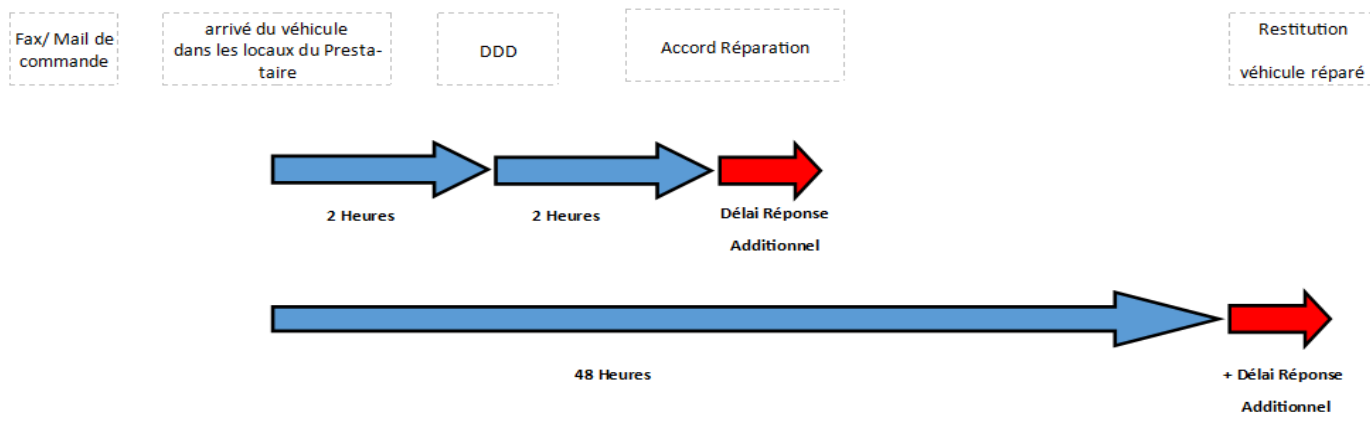
Process Priority Repair

If you need a "priority" repair within 48 hours to avoid repatriation

The club sends the request of PRIORITY REPAIR : Espace Client / e-mail / other Media

-> This will give us GOP for Transfert and Priority Repair Fees

- Countdown begins on receipt of the VH in the workshop
- Diagnostic within 2 hours with return of document 50 premium for diag (within 2 hours)
- Return of the Club concerned within 2 hours of receipt 150 per repair carried out (within 48 hours)
- If not, repair, but diag carried out €50



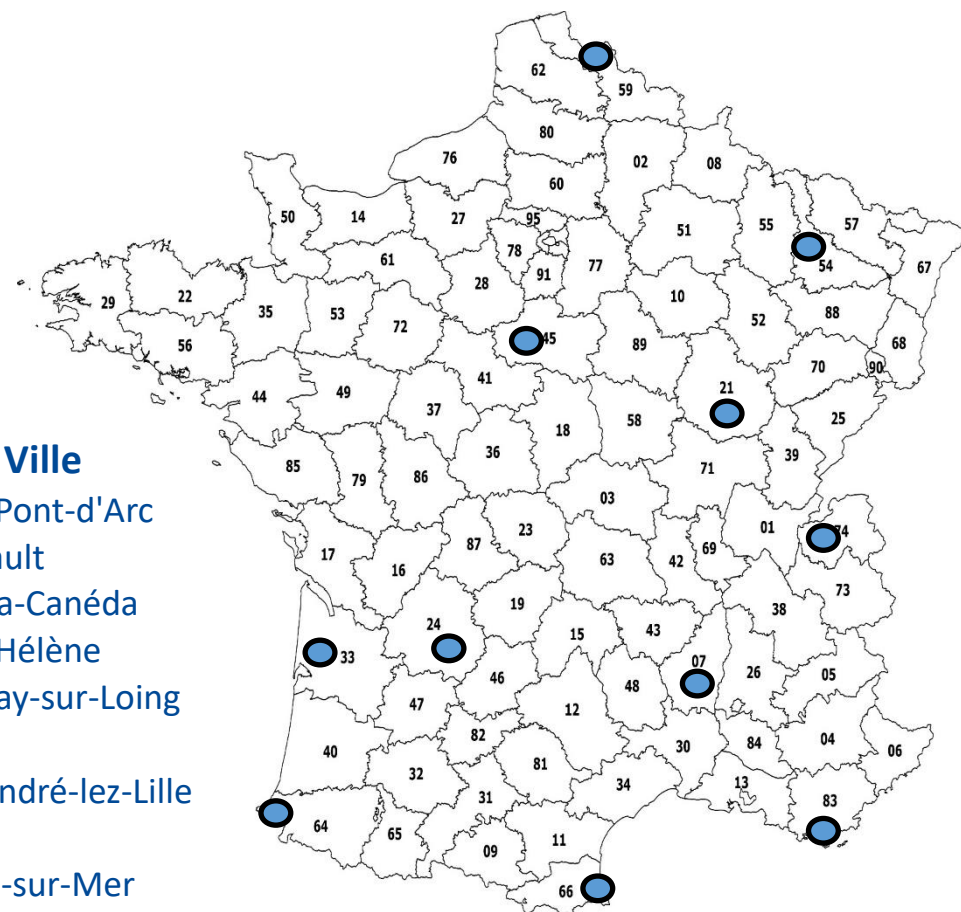
Pilot garages

1 specific agreement : REPA PRIO CLUBS (RP)

Priority Repair Garages

DIAG : 2 Hours
Repair : 48 Hours

SPNO	Nom	CP	Ville
07RPPARDO	REPA PRIO - PARDO Automobiles	07150	Vallon-Pont-d'Arc
21RPFORGES	REPA PRIO - Garage des FORGES	21190	Meursault
24RPCKSC	REPA PRIO - EURL CK SPORT CONCEPT	24200	Sarlat-la-Canéda
33RPALEX	REPA PRIO - ALEX GARAGE MECA	33480	Sainte-Hélène
45RPDUBOUR	REPA PRIO - SAS GARAGE DU BOURG	45210	Fontenay-sur-Loing
54RPBSA	REPA PRIO - BSA Dép. sarl	54000	Nancy
59RPROLLIN	REPA PRIO - Dépannage ROLLIN	59350	Saint-André-lez-Lille
64RPCROSA	REPA PRIO - sarl CROSA MENDES	64200	Biarritz
66RPLMV	REPA PRIO - LMV AUTO	66700	Argelès-sur-Mer
74RPAUTOFL	REPA PRIO - AUTO FLEX	74000	Annecy
83RPSMARTY	REPA PRIO - SMARTYCAR	83130	La Garde



Monitoring : we have asked the garages to follow up the requests and results of each file on their side. At the end of the season, we will compile their data, compare it with the data from the clubs and analyse the effectiveness of the programme with a view to rolling it out over 2025.

Network increase : 20 news garages in strategic areas



1 TCS Patrol for 2 weeks managed by 1 of our Paris S/P
1 AEF Bicycle Patrol in Paris managed by 1 of our Paris S/P